

Director of Revenue Cycle and & Health Information Management



110 years of dedication to behavioral health.

Our Mission

We provide highly effective mental health and addiction treatment that helps people reach their full potential for health and well-being.

Our Vision

We envision a future where people have the tools to rise above the challenges of mental illness, addiction, and stigma to lead healthy lives. We bring this vision to life by constantly elevating the standard for behavioral healthcare, demonstrating our exceptional treatment outcomes, and acting with compassion and respect.

For a confidential conversation and to learn more about this opportunity please contact:

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The Organization

About the Organization:

Based in Wisconsin since 1907, Rogers Behavioral Health is a private, not-for-profit provider of behavioral health services and is nationally recognized for its specialized psychiatry and addiction services. Anchored by the main campus in Oconomowoc, WI, Rogers offers evidence-based treatment for adults, children, and adolescents with depression and other mood disorders, eating disorders, addiction, obsessive-compulsive and anxiety disorders, and posttraumatic stress disorder.

The organization uses proven, evidence-based treatments coupled with strong patient and family education. The organization has adopted a Healthy Culture initiative and can be described as being committed to a culture of compassion and resiliency.

Specialties include; Behavioral health care, Inpatient, Residential, Day Treatment, Eating Disorders, Obsessive-Compulsive and other Anxiety Disorders, Child and Adolescent Behavioral Health Treatment, ADHD expertise, and Chemical Dependency Treatment

Rogers provides services throughout the state of Wisconsin as well as in California, Florida, Illinois, Minnesota, Pennsylvania, and Tennessee with a robust national growth plan. The System also includes Rogers Behavioral Health Foundation, which supports patient care, programs, and research; and Rogers InHealth, an initiative that works to eliminate the stigma of mental health challenges.

Position Summary

The Director of Revenue Cycle & Health Information Management is responsible for directing and coordinating the overall functions of the company's revenue cycle and health information management. This includes receivables management- maximizing cash flow through the creation of effective, scalable business processes- and ensuring organizational compliance with our health information management functions. The director maintains a good working relationship with both operations, patients, payors and outside customers, establishes clear performance metrics and communicates objectives and results.

This position requires a leader who is skilled in influencing and managing change, analyzing and improving processes, and developing and managing staff to achieve key performance objectives.

Job Duties & Responsibilities:

- Oversees the revenue cycle and health information functions
- Monitors and supports revenue cycle operations, identifying areas for improvement and methods to maximize cash collections and reduce accounts receivable days
- Works closely with Regulatory and Compliance to ensure our Health Information Management practices are consistent with company policies
- Defines strategic objectives for the teams- tracks, monitors and provides feedback to the Revenue Cycle and Health Information Management teams
- Collaborating with others to develop an analytics dashboard to produce real-time data for executive leadership, including projected cash collections, billing department productivity, all write-offs and denial activity
- Ensures compliance with all government, regulatory and licensing agencies across the geographic areas we serve
- Remains knowledgeable regarding the organization's revenue cycle policies and procedures, while identifying risks and establishing new policies as needed

- Develops strong working relationships with payors and health plans to ensure the quick resolution of both claim submission and payment issues

Reporting Structure

This position reports directly to the CFO of Rogers behavioral Health Systems Inc and oversees the Managers of the Patient Financial Services and the Health Information Management teams.

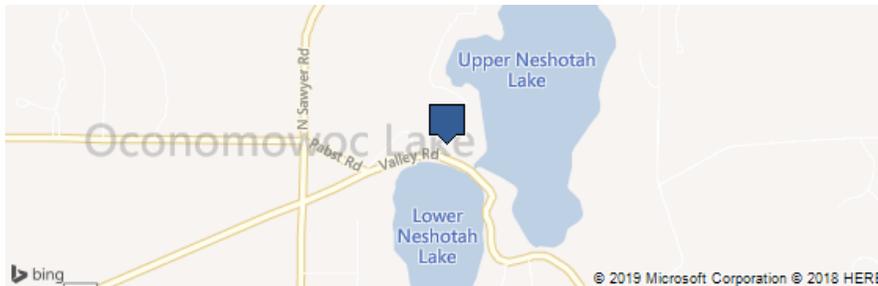
Education, Professional Experience, Attributes and Qualifications

- 10+ years of revenue cycle management within healthcare
- Strong understanding of various payor methodologies, and medical billing, and coding
- Strong understanding HIM and regulatory requirements
- Excellent analytical skills, strong Excel and general computer application user
- Agility necessary to scale the workflow as the organization grows
- Positive, inspirational leadership style to engage and motivate teams
- Master's degree preferred. RHIT, CRCR certifications a plus

Location

Primary location of this position is in Oconomowoc, WI 53066

View a map of Rogers Behavioral Health locations here: <https://rogersbh.org/locations>



Residential services



Child and adolescent services



Adult Services